



## Lesson Cancellation Policy

**Payment Per Session:** Participants will receive an invoice at the end of each session via email with a link to pay with credit card. In order to continue into the next session you must be current with your lesson payments. Payment with a credit card is preferred but checks are also acceptable. Please mail check payments to the following address:

Amy Horlacher-RDR Accounts Receivable  
2407 Pacific Ave. SE Suite B  
Olympia, WA 98501

**Cancellation Policy:** 24 hour notice is required for cancellation of any lesson regardless of the reason as a courtesy to our valued instructors and volunteers. If there are three instances of canceling with less than 24 hour notice or “no shows”, you may be dismissed from the program.

**Late Arrivals:** If you arrive late to your scheduled lesson, your lesson will still end at the regularly scheduled time. Students who arrive more than 15 minutes late may forfeit their scheduled lesson time and will not be rescheduled.

**Weather Cancellations:** Lessons will be canceled in severe weather such as thunder and lightning, heavy rain, extreme temperatures, etc. If your lesson is canceled due to inclement weather we will attempt to contact you before the lesson at the number you have provided. Please make sure that your instructor has your current contact information. If you don't hear from us you should assume that your lesson is going to take place. Remember that weather conditions at RDR may be different from weather in your area at any certain time.